



Preventing Scams and Unsolicited Calls

Scammers are targeting seniors with fake Medicare offers. Stay informed and safeguard your benefits.

A Resource Provided by:
Just Us Retirement Solutions

Common Scams to Watch Out For



Fraudsters pretend to be Medicare representatives and ask for person personal information. They will say things like, “We need a bit more information to finish your Medicare application,” or, “We need to verify your information for your new Medicare Benefits.”



Medicare will never call you. Social Security may call you, but most of the time, they will send you a paper letter to inform you of the exact day and time they will be calling. Always hang up on anyone claiming to be from Medicare and never give out personal information.



Be cautious of unsolicited offers for medical equipment, medical supplies and/or non-medical benefits like gym membership, flex cards and food allowances. These are often telemarketers who make false promises or scammers attempting to make false claims with your information. These fake offers can come in the mail, over the phone or through door-to-door solicitation. Medicare will not call you and will never knock on your door.



Medicare cards never expire, and you cannot upgrade to a plastic card. Protect Yourself: Immediately hang up on anyone claiming your card is expiring or you can upgrade. They are lying to you.



Work with a local trusted insurance agency and save their name and number in your phone. Only discuss your benefits with that trusted agency.





Need additional assistance?

We're happy to help!

Give us a call at 681-340-1377, TTY: 711

We do not offer every plan available in your area. Currently, we represent 8 organizations which offer 75 products in your area. Please contact Medicare.gov, 1-800-MEDICARE, or your local State Health Insurance Assistance Program (SHIP) to get information on all of your options.